



D.C. Department of Human Services Permanent Housing Division

ANC 3B Monthly Meeting
Thursday, October 09, 2025
ANC 3B Community Meeting

Presented by:
*Deputy Administrator for Permanent Housing, **Jenna Cevasco** &*
*I-CAHP Coordinator, **Stacia Frederick***



Agenda

DHS Overview & Mission

Point in Time (PIT) Count

Homeless Services Landscape

Permanent Housing Division Programs

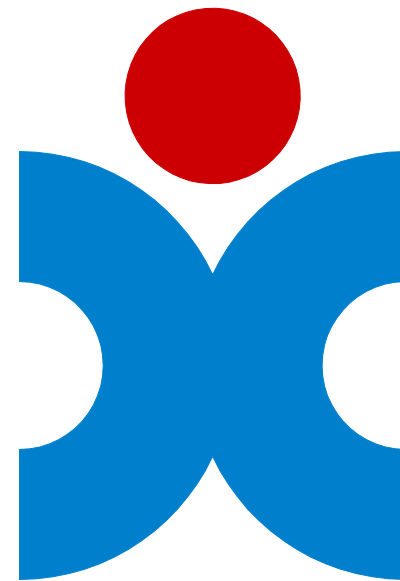
Supportive Services

Common Myths

How to help?

DHS Mission

The mission of the D.C. Department of Human Services is to provide meaningful and equitable services, supports, and access to resources for District residents to realize their goals.



DC | DEPARTMENT *of*
HUMAN SERVICES

DHS Overview

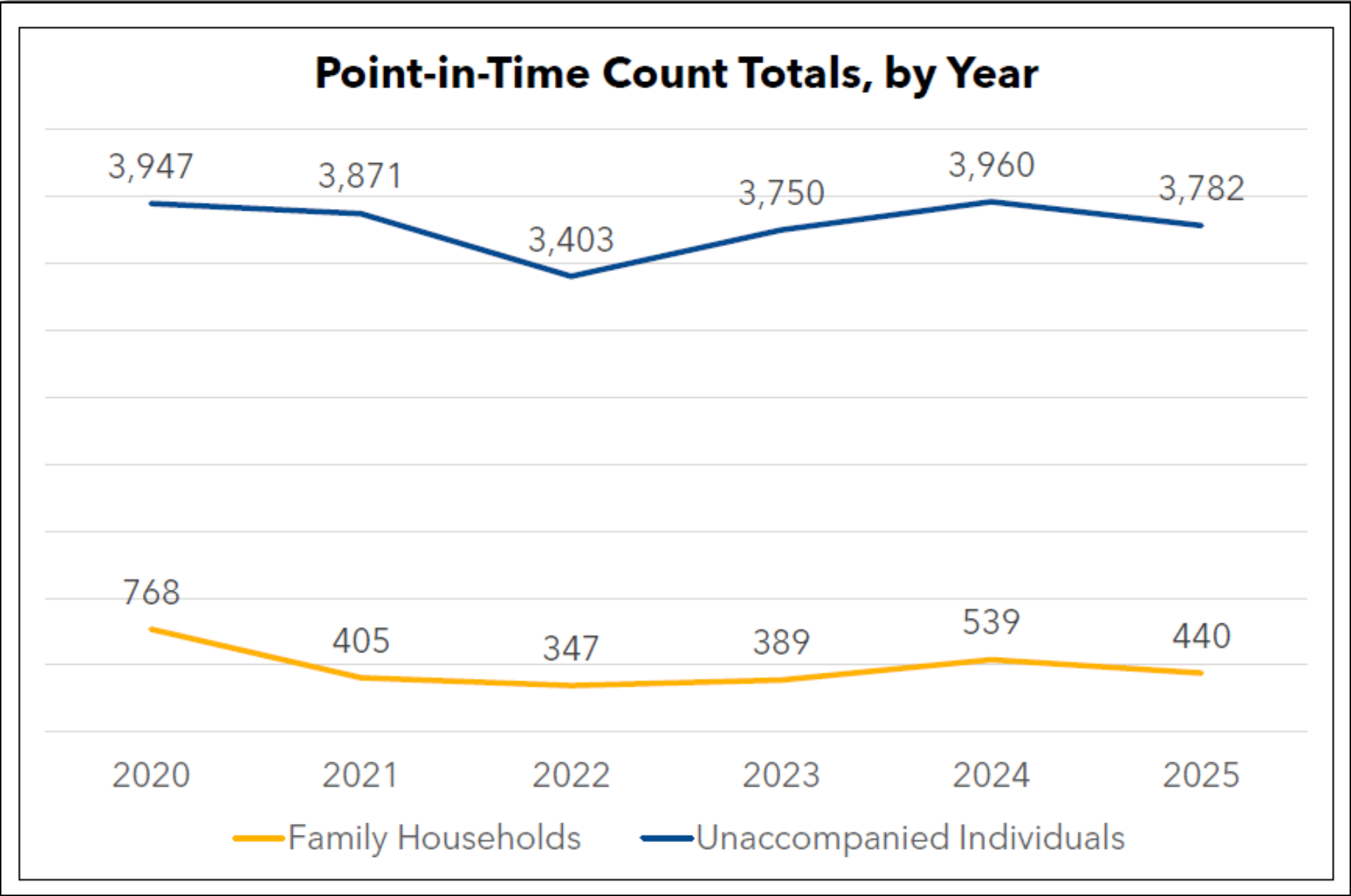
DHS is dedicated to supporting District residents through a range of services promoting stability, economic mobility, and well-being.

- **Support** residents by providing housing, food assistance, and social services.
- **Alongside** individuals with lived experience, community leaders, and service providers, the Bowser Administration is committed to ending homelessness by ensuring it is rare, brief, and non-recurring.
- **Offer** financial assistance through programs like TANF, SNAP, and Medicaid for low-income residents.
- **Focus** on long-term solutions by promoting workforce development, education, and self-sufficiency.

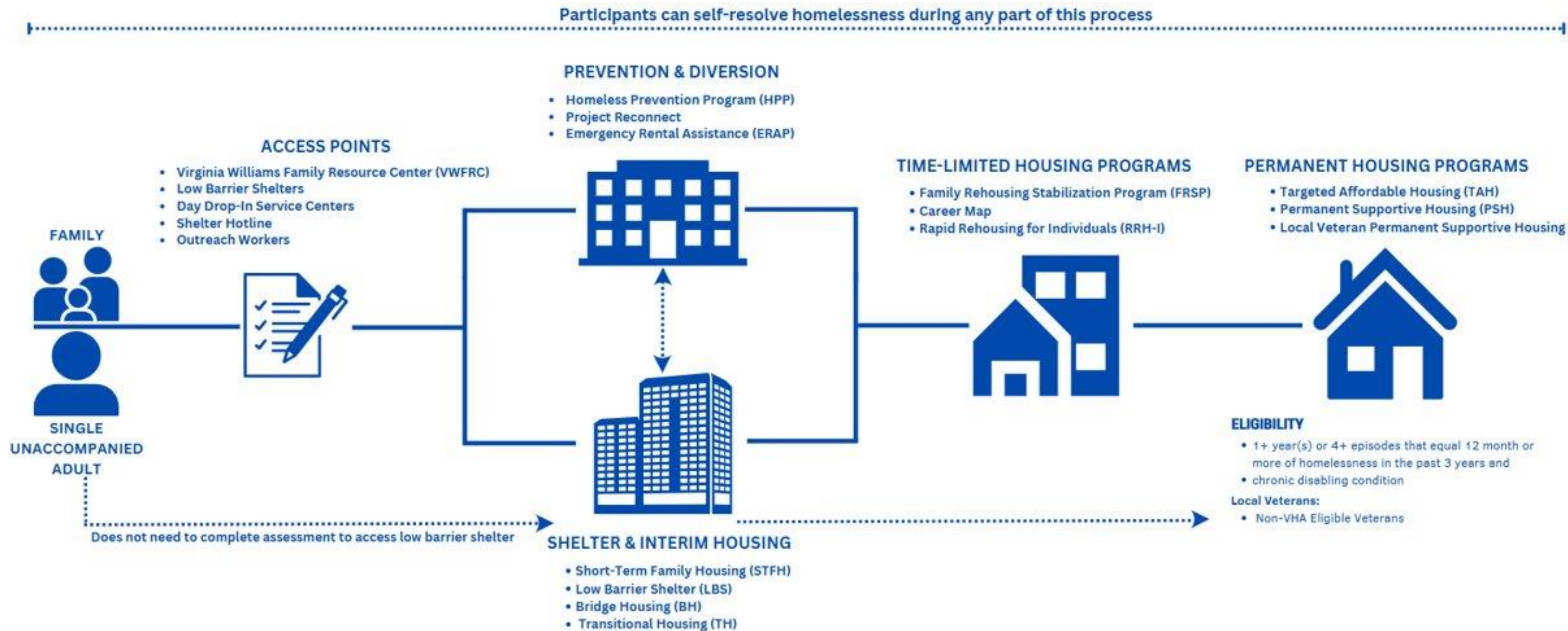
2025 Point in Time (PIT) Count

Overall, 9% decrease in homelessness from 2024, which includes:

- 18.1% decrease among families, and
- 4.5% decrease among unaccompanied individuals



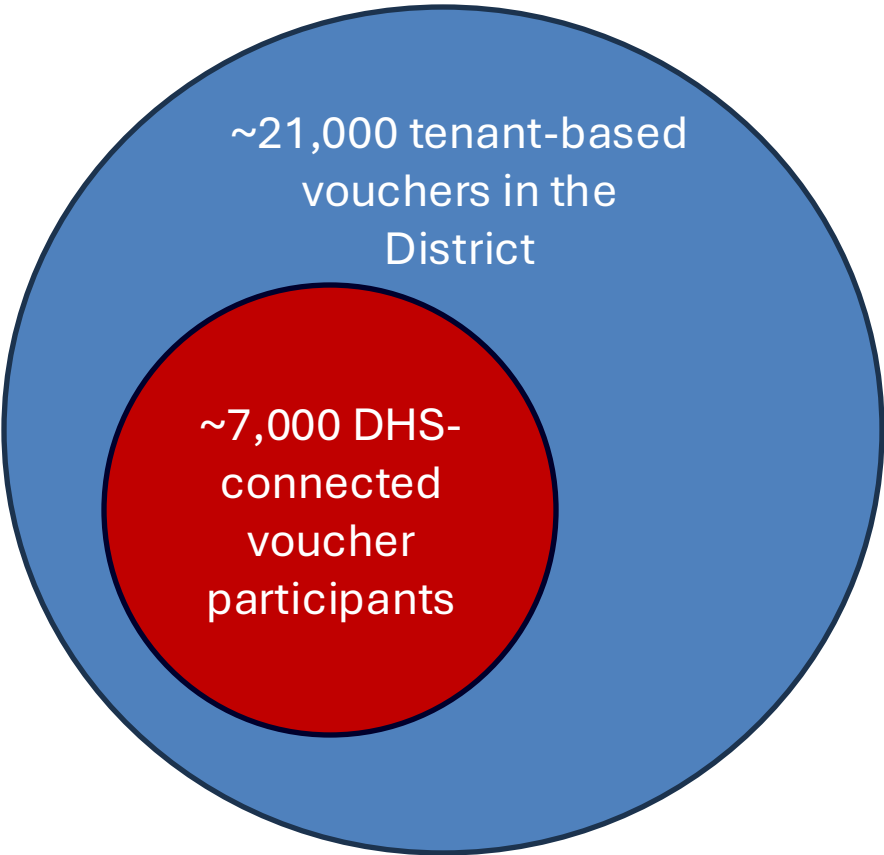
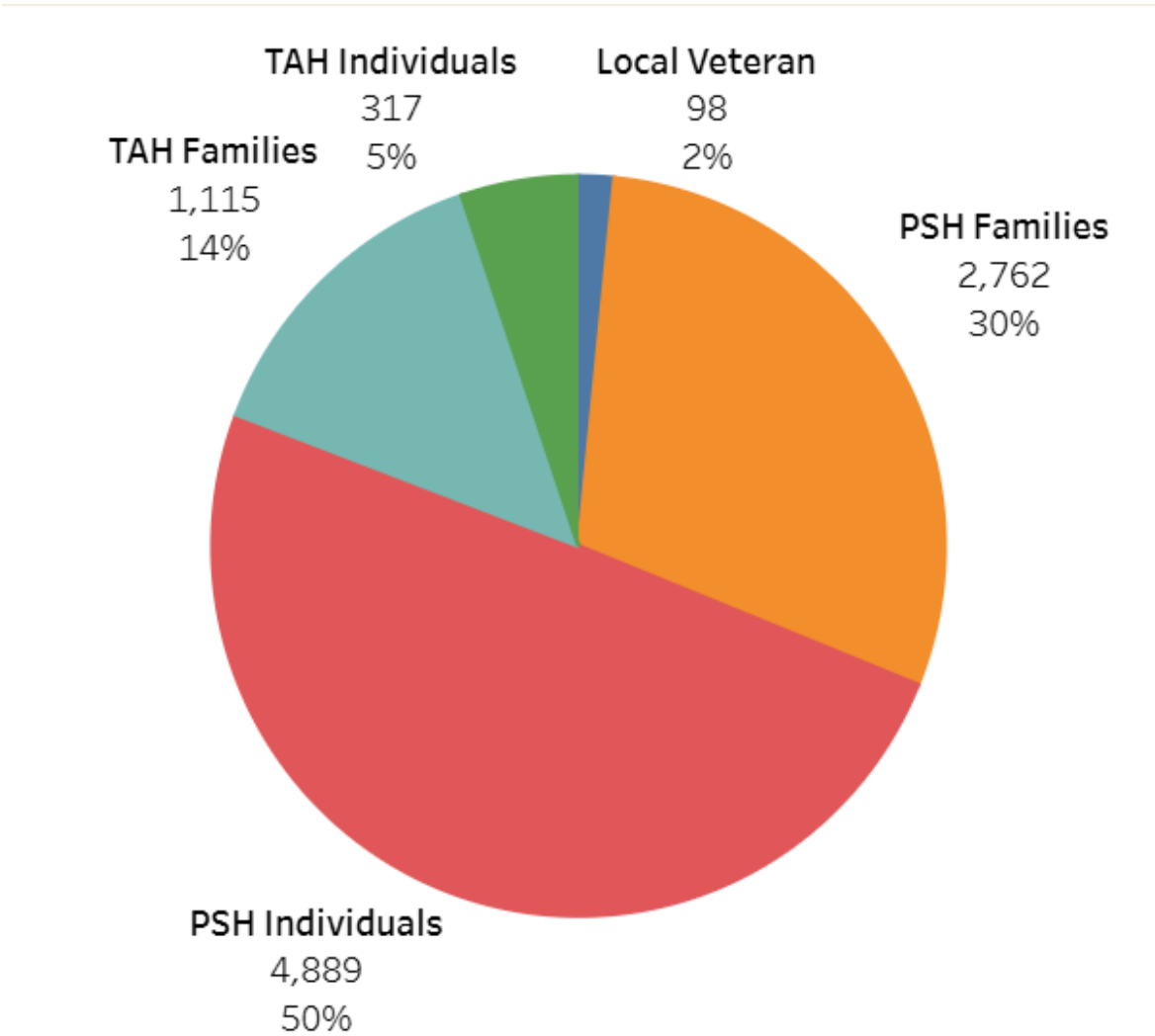
Homeless Services Landscape



Permanent Housing Division

Approximately 9,200 households were served through DHS' permanent housing programs this year – approximately 7,200 housed

DHS-connected participants represent about a third of the tenant-based voucher program administered by DCHA



Key Components of Permanent Housing Programs

Target Population

- Individuals and families experiencing homelessness with disabilities, mental illness or chronic conditions

Affordable Housing

- Permanent housing, not temporary shelter
- 30-40% of a household's income is paid towards rent

Supportive Services

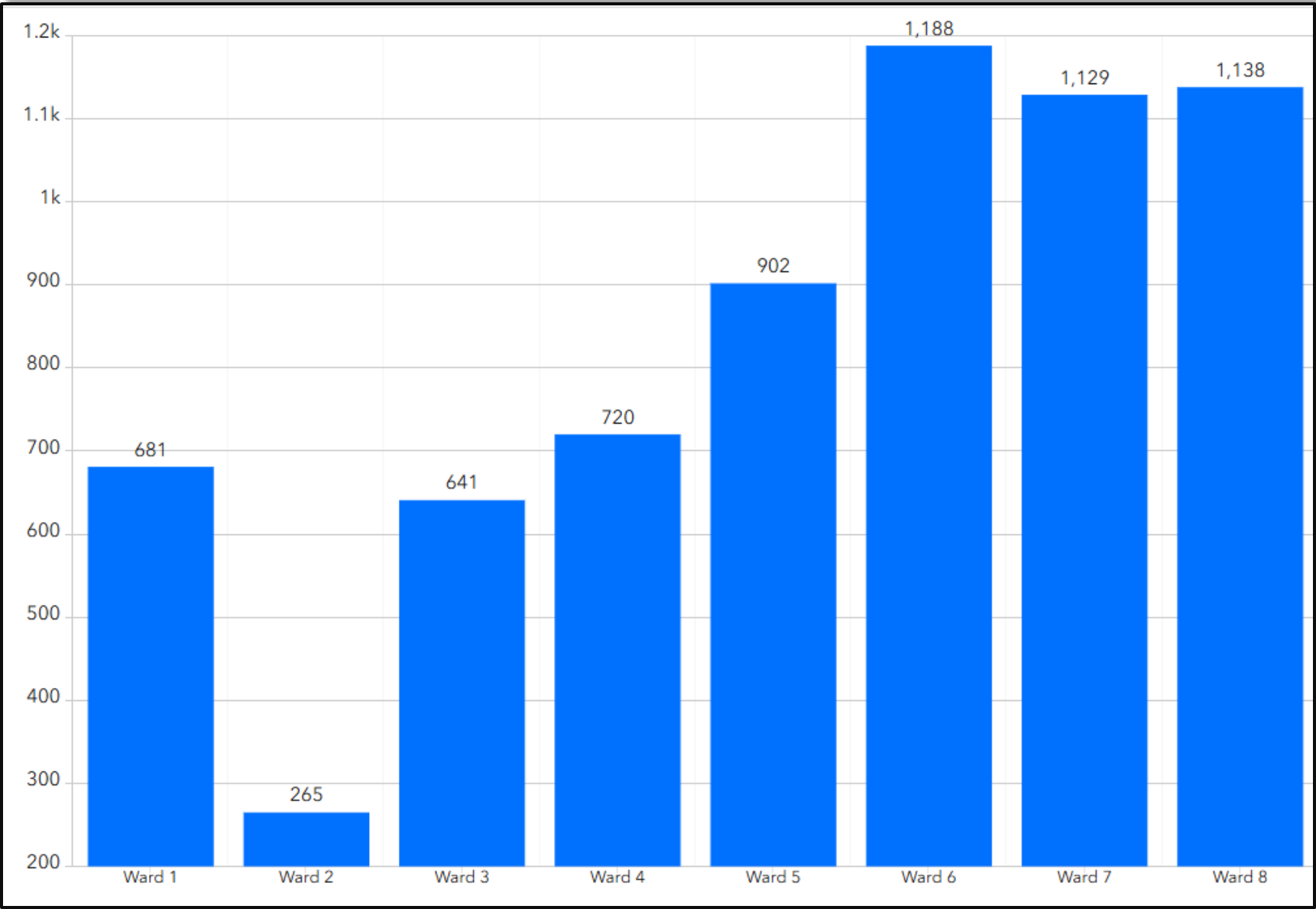
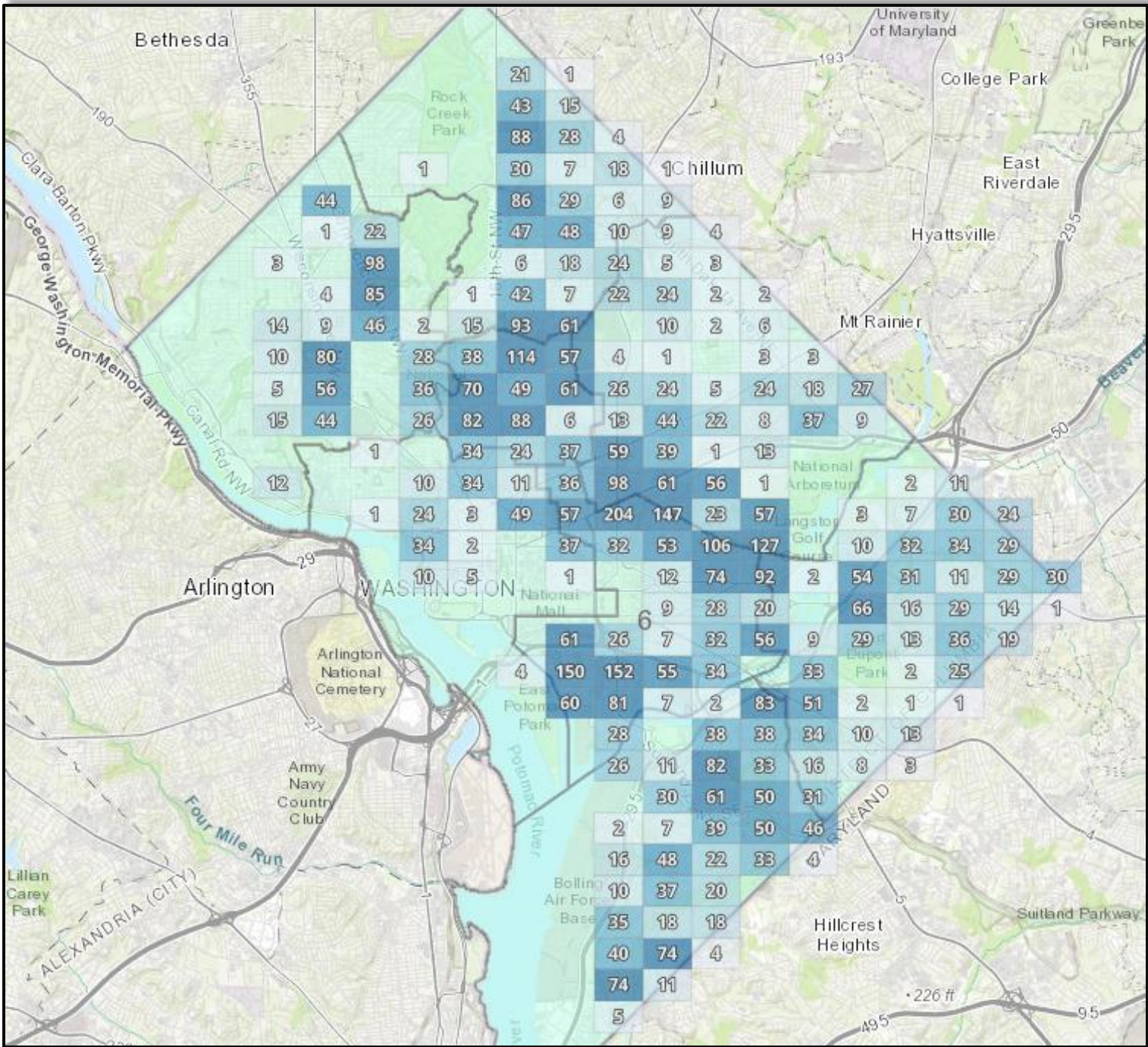
- Voluntary, individualized case management support which could include connections to other resources like behavioral health or employment supports

Common Myths

MYTH	REALITY
“Vouchers are free handouts.”	Tenants pay about 30% of their income toward rent.
“Residents are lazy, won’t work, or won’t take responsibility.”	Many are disabled or working part-time.
“PSH brings crime and disorder to neighborhoods.”	Studies show stable housing reduces crime and emergency service use.
“Tenants won’t follow rules or get evicted with impunity.”	Tenants are subject to eviction for violations like any other renter.

Where Participants Live

By Ward



How you can help...

- Welcome our participants to your building and communities like you would any other neighbor
- Call the Homeless Services Hotline if you see someone that needs support: **202-399-7093**
- If you are a housing provider with units available to rent, considering partnering with us. Send us an email at newleaseonlife@dc.gov
- Volunteer with a homeless services provider in your community
- Follow our progress by visiting our storyboard: [**A Path to Ending Chronic Homelessness in DC**](#)



D.C. Department of Human Services Contact Information

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